



Maintec Technologies

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Helping Clients Reduce Data Center Management TCO and overcome Resourcing, Training & Staffing Challenges.

- Data Center Management
- System Software Support
- Operations Support
- Mainframe and Mid-Range Services

- Mainframe on Demand (Access on Pay-per-use model)
- Application Migration and Development Support
- Consulting and Training under Hire-Train-Deploy (HTD) model
- Virtual Workforce and IT Staffing

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Case References - How Maintec delivered Value to its clients

Client	Challenges	Solution	Value Delivered
<p>1</p> <p>Provided z/OS, DB2, CICS, Storage & Networking resources to a large client in India who was executing a IMS project on Mainframe Platform.</p>	<ul style="list-style-type: none"> Creation of Skills & team building for niche technologies on Mainframe Platform. Being able to deliver L2 & L3 resources in short period of time by up-skilling them on new technologies. 	<p>The project was executed in a phased manner:</p> <ul style="list-style-type: none"> Followed Hire, Train & Deploy (HTD) methodology to create z/OS Systems Programmer, DB2 DBA, CICS System Admin, Storage and Networking Administrators Delivered qualified resources in an expedited manner Delivered resources that could be deployed directly on project and billable after short period 	<ul style="list-style-type: none"> The client was able to execute the project offshore in a seamless manner. Client was able to provide IMS on Mainframe platform offering significant cost saving.
<p>2</p> <p>Comprehensive Mainframe dedicated CoE Setup for Investment Banking division (ASPAC) of a Global Top 10 Bank</p>	<ul style="list-style-type: none"> Transition & team building for niche technologies. Faster productivity of team and independent handling of issues Monitoring and streamlining 2667 jobs in a day, required lot of manual intervention initially. Effective communication channel between – Onsite , NY, LN, HK for users & support team 	<ul style="list-style-type: none"> Startup and planning phase consisting of scope identification and transition planning Knowledge transfer phase consisted of classroom and hands on training along with detailed module familiarization Collaboration phase started with non-critical activities and slowly moved to Polaris taking the primary responsibilities for all activities Onsite Transition and optimization phase consisted of moving the activities Onsite and continuously enhancing the application 	<ul style="list-style-type: none"> Potential savings of 50% over a 3 year period due to the lean shore model (94% Onsite and 6% on-site) Streamlining production support operations Effective knowledge management leading to reliable and updated documentation 24*7 Support Close collaboration with the customer to setup processes and automate all EOD jobs to ensure minimal manual interference.